Gas South's Service Quality Measure Compliance Report

CONFIDENTIAL INFORMATION

MPG Service Quality Measure Compliance Report

Average Two-Month Measures	2025											
	Jan	Feb	March	April	May	Jun	July	Aug	Sept	Oct	Nov	Dec
Billing Accuracy												
Number of Bills Issued												
Number of Bills Canceled and/or Corrected												
Monthly Measures												
Call Center Response Time												
Total Number of Calls												
Number of Calls answered in 180 seconds												

TRADE SECRET